A textual description of the domain –

Flight Reservation System helps the customer to reserve his/her air ticket using web site without any difficulty. The customer can reserve for air tickets and can pay online for their ticket confirmation by execution of online transaction. A customer can view his/her confirmation using log in name and password provided during reservation for security purpose. There are various other facilities provided such as if an customer needed to cancel his/her reservation due to any reason, he/she may easily cancel out reservation with charges applied. Passenger can get information without visiting airport from their homes and offices like baggage, healthy travelling tips, luggage insurance etc.

**2. Objective:**

* A Flight Reservation System is an application supporting the direct contact with the passenger through web site. This System make the life of passengers very easy as they don’t need to stand in queues for getting their seats reserved and they can easily make reservations on any airline just from a single system.
* A user can choose one of the Web site of online air ticket purchase and his choice would be governed by whether he is a guest or a registered user and whether he wants to check the availability of tickets or also block/buy them.
* The system will now ask the user if he wishes to block/buy the ticket. If yes, and if the user has been a guest, he will have to first register and become a registered user and then log onto the system. If the user is already a registered user, and if he has logged on already, he can block/buy the ticket. If during logging to system there may exists any problem then controls goes to Security Check where further user details is confirmed to make user login to the system.
* After logging in, the system shall navigate to User Home Page. Here, the user shall have access to four options i.e. My Account, Manage Booking, Cancel Booking, Check Refund Status.
* After selecting My Account option, the user shall access View Reward Summary in which user can view their rewards points on booking air tickets and Change Profile Setting in which user can change their profile details like e-mail id, user name, password etc.
* After selecting Manage Booking option, the user shall access Three options View E-Ticket i.e. user can view and print their already booked air tickets, Book New Ticket i.e. user can book new air ticket and Make payment of Blocked Ticket i.e. user can make payment to blocked ticket to generate booking id to book ticket, Cancel Booking i.e. and Check Refund Status i.e. to check the refund status of cancelled ticket.